

E-Invoice Platform Controls & Specifications

1. Restricted options for Admin user(marked as admin in the user management)

- Manage user/ reset password
- View All transactions

2. User Options

- View Parties related to EGS Unit
- View All transactions related to EGS Unit

3. General

- No Resubmit/Delete for Cleared Transactions
- Login history: All records for admins, EGS based for users

Application Data Flow:

Business Application Sync -> Draft → Prepared → Submitted → Cleared

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Failed

Transaction Status with Definitions

◆ Draft

Invoice is created but not yet submitted to ZATCA.

You can still:

Edit

Delete

Reprocess

No XML/QR/ZATCA interaction yet.

◆ **Prepared**

Invoice has been processed internally:

XML generated

Hash created

QR code generated

Ready for submission but not yet sent to ZATCA.

◆ **Submitted**

Invoice has been sent to ZATCA.

Awaiting:

Validation response

Clearance/acceptance

Cannot be edited.

◆ **Cleared**

Invoice is successfully validated and approved by ZATCA.

This is a final status.

Restrictions:

✗ Cannot delete

✗ Cannot resubmit

This is the legally accepted invoice.

◆ **Failed**

Submission to ZATCA failed due to:

Validation errors

XML issues

Connectivity/API issues

You can:

Fix data

Reprocess and resubmit

◆ **Cancelled / Reversed (if available in your app)**

Invoice has been logically cancelled (not valid for reporting).

Usually used internally depending on business logic.

◆ **Pending / In Progress (if present)**

Invoice is currently:

Being processed

Or waiting for system action

Temporary status before final outcome.